



Caring for Change: Family Carers, Community and the Future: 16 September 20



The Why?



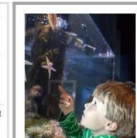


Byddwch yn rhan o'r sgwrs gan wella diwrnodau allan i bawb.
Be part of the conversation and improve days out for all



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Standard and family tickets are valid for 7 days enabling visitors to return free as many times as they want in a week, which as one family that regularly visits says "This is particularly great for us as one of our children has ADHD, so his attention span can vary but we have the flexibility to come and go as we like. Some visits we can only be there for about 15 minutes at a time but we can spend more time the whole day and being familiar with the displays and knowing what to expect is much better for him. He particularly loves the crashing wave that displays 1 tonne of water every 30 seconds and trying to spot the fish that are hiding as well as all the interactive elements. There is so much to see that our first visit definitely exceeded our expectations."



A collage of four images. The top left shows a man with long dark hair, smiling, wearing a green sleeveless shirt and a black glove, sitting in a wheelchair. The top right shows a woman with short grey hair, smiling, wearing a dark blue top. The bottom left shows a woman with short dark hair, smiling, wearing a white shirt. The bottom right is a close-up of a person's head, showing grey hair.

2000

2000



THE FACTS – The purple pound £



Spending power of disabled people and their families

- ▶ **PURPLE POUND* £274 billion** per year to UK businesses.
- ▶ **ACCESSIBLE TOURISM** is worth **£15.3 billion** in England alone
- ▶ **Only 10%** of UK organisations have a targeted strategy for this huge market.



THE FACTORS TO CONSIDER CAN BE CONFUSING



33 Accessibility Symbols



Various Campaigns



Medical Alert



ASD



THREE PILARS OF ACCESSIBILITY



- ▶ **INFORMATION**
- ▶ **FACILITIES**
- ▶ **CUSTOMER SERVICE**



UNDERSTANDING ACCESS NEEDS



Access Ambassadors



Sally Aitken | Rhyl,



Macy Williams |
Wrexham



Laura Billington |
Cardigan



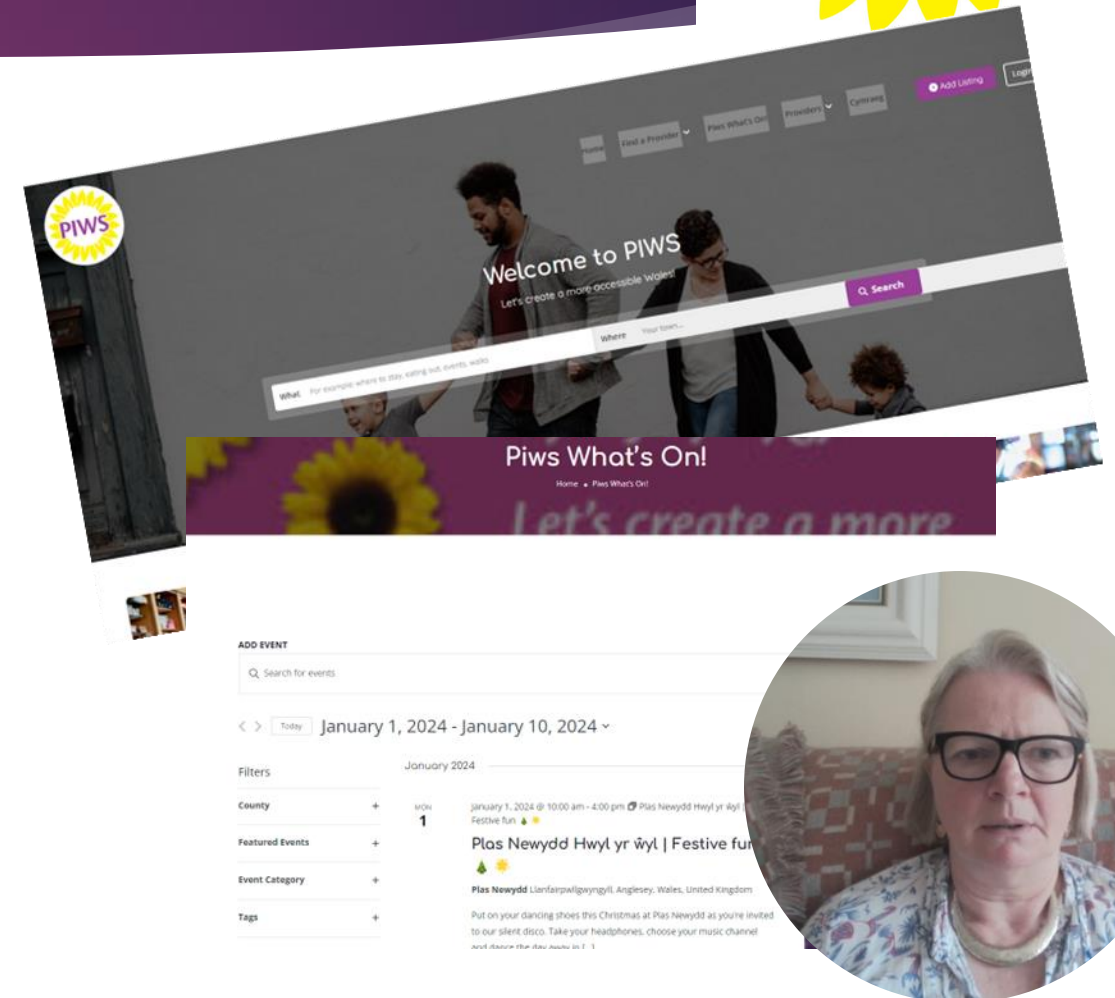
Nikki A
Holyhead



PIWS RESOURCES / TOOLS



- ▶ Access Statement
- ▶ Platforms & Partners to reach audience
- ▶ Inclusive Calendar
- ▶ Access Ambassadors
- ▶ Accessibility Champions

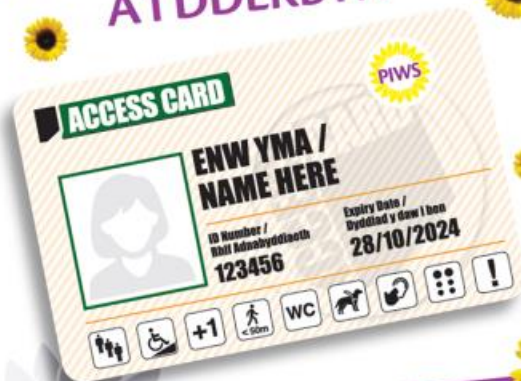


We Welcome All Abilities & Disabilities

ACCESS CARD RECOGNISED AND ACCEPTED

Rydym yn Croesawu
Pob Gallu ac Anabledd

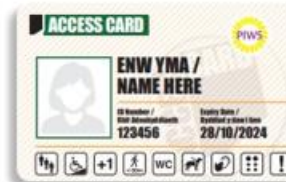
CERDYN MYNEDIAD
SY'N CAEL EI GYDNABOD
A'I DDERBYN



Rhowch wybod i ni sut wnaethon ni
heddiw yn: www.piws.co.uk
Gadewch i ni greu Gogledd Cymru mwy hygrych

Apply for your Piws Access Card

ACCESS CARD



What is the Access Card?

Think of it as a Disability Passport.

The Access Card translates your disability / impairment / condition into symbols that highlight the barriers you face and the reasonable adjustments you require. It's based on your rights under the Equality Act and the providers' responsibilities.

This card is accepted at venues across and outside the UK where it is simply taken at face value, and the more we show it, the more it will become recognised.

Cost: £15 for 3 years

W Gwneud cais am eich Cerdyn Mynediad Piws

ACCESS CARD



Beth yw'r Cerdyn Mynediad?

Meddylwch amdano fel Pasbort Anabledd.

Mae'r Cerdyn Mynediad yn trosi eich anabledd/namau/cyflwr yn symbolau sy'n amlgysgu'r rhwystrau rydych yn eu hwynebu a'r addasiadau rhesymol sydd eu hangen arnoch. Mae'n seiliedig ar eich hawliau o dan y Ddeddf Cydraddoldeb a Chyfrifoldebau'r Darparwyt.

Derbynir y cerdyn hwn mewn lleoliadau ar draws a thu allan i'r DU lle caiff ei ystyried yn syth, a pho fwyaf y byddwn yn ei ddangos, y mwyaf y bydd yn cael ei gydnabod.

Cost: £15 am 3 blynedd

Pwy sy'n cael Cerdyn Mynediad?

Nid yw Cardiau Mynediad ar gael i unrhyw un.

Mae'r penderfyniad yn seiliedig ar weld digon o wybodaeth gan weithwyr profesiynol trydydd parti sy'n dangos yr angen am fath penodol o addasiad rhesymol, a nodir ar y cerdyn gan symbolau.

Ar gyfer y rhai sydd ar gyllideb taliadau uniongyrchol neu o'dal personol, gellir cynnwys y gost yn y cynllun gofal. Mae'r Lwfans Byw i'r Anabl a'r PIP yn fudd-daliadau i dalu am gostau ychwanegol anabledd.

PIWS

Darganfyddwch fwy am y Cerdyn Mynediad ar www.piws.co.uk

ACCESS CARD



ENW YMA /
NAME HERE

ID Number /
Rhif Adnabyddiaeth
123456

Expiry Date /
Dyddiad y daw i ben
28/10/2027



What

What it means

What to do



Customer has difficulty with queuing or standing.

Offer to jump queues / find seating.
Offer to find somewhere away from crowd to wait.



Customer needs wheelchair accessible facilities.

Describe availability of wheelchair accessible facilities and be aware of evacuation procedure.



Customer needs assistance.

Offer assistance / allow additional entry for them to bring their own support. Free +1 ticket policy.



Customer has difficulty with distances; perhaps wheelchair user unable to self-propel distances or people with limited mobility.

Find short cuts where possible, explain distances involved.



Customer may need urgent access to toilet. May have hidden impairment.

Orientate customer with facilities on arrival. Allow urgent access to any toilet no questions asked including staff / 'disabled' options for seating.



Customer needs assistance dog.

Allow use of assistance dog. Find a best place for seating.



Customer has difficulty with audible information.

Make sure staff are aware of customer's needs.



Customer has difficulty with visual information.

Give additional information where possible.



Customer may have other relevant needs.

Ask if the customer is aware of their own needs.





**Cyfarfodydd
Ymgysylltu â
Rhanddeiliaid,
Rhieni a Gofalwyr
(SPACE)**

**Stakeholder Parent
and Carer Engagement
(SPACE) Meetings**



Family Fund
Helping disabled children

The SPACE meetings offer a safe, informal space to bring together parents, carers, and experts working and living with disabilities to help support and improve the lives of families and young people living in Wales

Launching this Autumn the Cross-Party Group for Disabled Children and their Families



Croeso i Bawb - A new accessibility funding scheme

[View image credits](#) ▾





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